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Canberra Airport Awarded Australia's Top Specialist Tourism Service

Canberra Airport has been awarded Tourism Australia's highest accolade for Specialist Tourism Services at the national awards ceremony in Adelaide.

The Qantas Australian Tourism Awards are the tourism industry's premier awards program celebrating and recognising excellence in tourism. This award recognises the outstanding delivery of specialised tourism services that enhance the visitor experience and integrate with other tourism products.

Canberra Airport's victory in the national awards follows winning the category at the Canberra and Capital Region Tourism Awards announced in December last year. It is the latest in a long list of accolades recognising Canberra Airport's innovation and quality, including Australian Capital City Airport of the Year. The judges said:

An exciting and elegant new Canberra Airport enhances the tourism promise of the Capital region. Locally designed and built, and featuring inviting spaces punctuated with world-class artwork—the airport reflects the style and originality of Canberra and surrounds. Only eight minutes from internationally-renowned cultural institutions, Canberra Airport lives up to its vision of becoming the world's best small airport and sets the tone for what to expect from one of the world's best-planned and most liveable cities and its dynamic and enticing region.

In accepting the award, Managing Director Stephen Byron congratulated the large team of people who contributed to delivering an exceptional visitor experience at Canberra Airport.

“This is not just about a fabulous new terminal. My family always set out to create a quality building and excellence has underpinned everything we have done to achieve our vision to have the best small airport in the world.

“This award recognises the large Canberra team, the hundreds of people, who everyday are committed to delivering the best possible service to our customers, passengers and visitors. From the attendant in the parking office, to our Customer Service Officers, to our contractors across so many fields, to our partners in aviation – the airlines and government departments that we work with hand in glove...All play a part in delivering a superior visitor experience, and I thank them.

“Our stunning gateway to the national capital and a wider region in south east New South Wales of some 900,000 people will be a springboard for tourism growth in the future.

“We are on the verge of international flights which will really open up tourism opportunities to visitors from all over the world, but especially from Asia. We know tourists from that region are seeking new and interesting destinations, and we have it in spades whether it be mountain biking in the bush, a winery tour, a farm stay, snow sports, or a whale watching cruise.”

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