

UP CLOSE AND PERSONAL AT THE OPEN DAY



Record crowds attend this year's Airport Open Day.

Sunday March 28: A picture perfect day that played host to Canberra Airport's fourth open day.

In what was the largest and most successful open day held so far, more than 18,000 people enjoyed the sites and sounds of the Airport while exploring the ins and outs of various aircraft in the static display.

People were treated to a vast array of aircraft – with everything from a Boeing 767 to World War II Chinese fighters to Neptune anti-submarine planes. At the same time, for those interested in the history of commercial air transport there was the last flying Super Constellation in the world to explore.

It was a day where people could see what it was like on the airside of an airport and a day where everyone got a better understanding of how the aviation industry has developed over the last 50 years.

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Managing Director of the Airport, Mr Stephen Byron, said “the Open Day is one of our most important days – it’s a day when we invite everyone in the Canberra community to come in, have a look around, ask questions, see some planes, have fun and get a real feel of what’s actually happening at their airport”.

But there was more than just planes on display - there was a live broadcast from FM104.7 radio station, an Australian Federal Police stall and lots of free activities for the kids to take part in, including jumping castles, face painting and a RAAF air balloon. There were also airfield tours where people were shown the operational aspects of the airfield and the development of the Airport’s new terminal.

“Because of how close we are to having the Southern Concourse Terminal completed, we thought it was really important to give the community a chance to see how that terminal is shaping up and what they can expect when it opens in September. It’s fair to say that most people were genuinely surprised at the sheer scale of the new terminal and how much of an undertaking it is”.

One of the highlights of the day was the aerobatic flying display by Gary Criddle (now a Qantas Pilot, but previously a member of the RAAF Roulettes) in his Cessna Dragon Fly. As the aircraft went vertical and prepared for another loop Stephen was asked if he’d like to be a passenger in the aircraft, to which our fearless leader, perhaps predictably, responded “not a chance mate, not a chance – I’m quite happy here on the ground thanks”.

Above: Seventeen aircraft line the taxi-way at the Canberra Airport Open Day.

Below: A family climbs aboard one of Historical Aircraft Restoration Society’s (HARS) aircraft, the Catalina (top) and a DC-3 aircraft (bottom).



A supa success

In a milestone for Majura Park, and the Australian Capital Territory, the Supabarn Warehouse opened on Friday May 21 to deliver a unique service for the people of Canberra.

The Chief Minister, Jon Stanhope was on hand to open the Supabarn Warehouse and stated that “this new warehouse will enable Supabarn to store large volumes of products for distribution to its stores, increase its bulk buying power and lower prices in Supabarn stores across the ACT”.

At the warehouse, people will be able to buy household goods at greatly reduced prices plus have the added benefit of buying in bulk and receiving a further discount. Users of the Warehouse will also be spoilt for choice, with over 5,000 lines of products to choose from including everything from fresh meat and vegetables to those common household items like toilet paper and toothpaste.

There has been an extraordinary response to the opening of the Supabarn Warehouse with thousands of people flooding through the



ACT Chief Minister, Jon Stanhope and Supabarn CEO Theo Koundouris officially open the Supabarn Warehouse at Majura Park.

doors in its opening days. Demand has been so great that Supabarn was forced to make some overnight changes to the store to construct extra checkout lanes and arrange for extra refrigeration units.

Tori Murray, Business Development Manager for Canberra Airport was ecstatic with the result. “We have no doubt that Supabarn will be a raging success – and if these past days are

anything to go by they are going to exceed even our wildest expectations”.

As the crowds poured into Supabarn and the grand opening excitement filled the air, the final words of the day were left with Tori. “It’s just a great day – a really great day for everyone – except maybe my credit card”. Tori was last spotted with an empty trolley heading into the warehouse...

Qantas on-board

Qantas is making a multi-million dollar investment at Canberra Airport to deliver an improved airport experience with more space and comfort for all its customers.

As part of the opening of the new terminal later in 2010, Qantas will deliver additional check-in facilities, increased lounge capacity, new business facilities and fast access to gates, providing speed and ease for all passengers. Canberra Airport will also be upgraded as ‘The next generation check-in’ concept is rolled out by Qantas across key domestic Australian airports.

That’s not all. From the moment the new terminal opens later this year, eligible customers can access the new Qantas lounges – which occupy a massive footprint of over 4000m².

“With the space we have secured exclusively for our customers, we can now provide them with far more space and comfort” said Allan Williams, Qantas Regional General Manager for ACT.

Qantas’ lounges will occupy the top floor of the new Southern Concourse Terminal. The new lounge facilities will have prime positioning, with stunning views across the airfield and back towards Parliament House.

For Platinum Frequent Flyers, oneworld Emerald

members and customers travelling in Business, a dedicated Business Lounge will be available and will feature a new design palate and furnishings - the first of its kind. On offer will be fully equipped business facilities and, as with all Qantas lounges, complimentary wireless internet. An enhanced selection of freshly prepared meals and snacks will also be available from the buffet, at any time of the day. For fresh espresso coffee, barista services will be available each weekday morning.

As for Gold Frequent Flyers, Qantas Club

members and oneworld Sapphire members, they can access the new Qantas Club, offering the very finest facilities allowing you to work, relax or rejuvenate prior to your flight. Make use of the business facilities and complimentary wireless internet, or extensive reading material available – the choice is yours.

Canberra Airport welcomes this investment by Qantas and looks forward to unveiling the new lounges, along with the rest of the new terminal facilities, in September this year.



Construction Update

- New terminal baggage system now being installed.
- Three new aerobridges to arrive this month.
- Stage 2 of the apron expansion in its final stage.
- Second open-air car park now under construction.

Qantas’ improved airport experience will launch in Canberra when the Southern Concourse Terminal Extension opens later this year.

Owen's been 'There and Back'

2010 marks the centenary of Australia's first powered flight, so to celebrate this milestone and to raise some much needed funds for the Royal Flying Doctor Service (RFDS), accomplished pilot Owen Zupp took to the skies.

The commercial Qantas pilot recently returned to his home town of Bowral in his purpose-built Jabiru J230, after his solo flight dubbed 'There and Back' saw him circumnavigate Australia and along the way raise over \$10,000 for the RFDS.

"The Jabiru J230 is now safely nestled in its hangar and I have had a short respite to absorb and reflect the wonderful experience of flying around Australia. In 18 days I flew over 13,000km and saw breathtaking scenery". Owen said.

Beginning and ending in Bundaberg – the birth place of the Australian built Jabiru – the journey also stopped at various sites significant to the history of flight including Longreach, the home of Qantas, and Murchison Station in Western Australia, where the first commercial airmail flight occurred. On May 19 Owen even managed a very quick stopover in Canberra to say g'day.

Now that his historic journey has ended, Owen is looking forward to putting his sights and sentiments down on paper. "As for the next challenge, I will never forget the month of May when I was able to fly 'There and Back'."

You can learn more about Owen Zupp's journey, or donate to the RFDS, on his website www.thereandback.com.au



Owen Zupp drops in on Canberra.

Meet the property team

Canberra Airport's focus has been and always will be on ensuring that aviation services are provided to the highest quality for all users.

However, to be able to do this, Canberra Airport has developed other services and properties to provide financial security to the volatile business that is aviation. As such, over time, the Brindabella Business Park, Majura Park, and Fairbairn have all been developed to varying degrees.

As these precincts have grown over time, so to have the dedicated property team looking after them. The team works hard to maintain the satisfaction of tenants and ensures that all buildings and surrounds are maintained to the highest of standards.

Enter Airport Commercial Property Operations Manager, Virginia Dobos, and her cast of staff. Ranging from property and tenant coordinators, to plumbers and caretakers; all members have the responsibility of ensuring that tenant requests are met quickly and with as little fuss as possible. Over the years they have also

assembled a team of expert external contractors to support them and help get the job done.

"Sometimes the job is testing, because occasionally you just can't fix things straight away. However, on the whole, and with the support of our contractors, we do our absolute best to make sure that all problems are dealt with and the best outcome for the tenant is achieved" said Virginia.

The property team do everything from inducting new tenants, inspecting fit-outs, ensuring buildings work efficiently, managing the cleaning of all buildings and making sure the plumbing works. This is all done while being on call 24 hours a day, seven days a week to ensure that, if there are any issues, they are dealt with immediately.

"We are on-site owner-managers, which is a huge advantage," says Virginia. "We are a one-stop-shop when it comes to property development and management here. Having all aspects of your property managed on site with easy communication is important and something that our tenants rate as one of the biggest benefits of leasing office space at the airport".

When asked what a good day was for Virginia she smiled and said "a good day for me is when the phone doesn't ring, that means we did the job right the day before".



Getting the job done - the Canberra Airport property team.